

ProServeIT simplifies challenging mail migration with BitTitan

OVERVIEW



A Microsoft Partner of the Year in Canada, ProServeIT provides managed IT

service. In a migration for its customer the Canadian Standards Association (CSA) ProServeIT used BitTitan MigrationWiz® to move more than 2,000 users from a fully managed hosted environment to the cloud. ProServeIT was able to successfully complete the complex migration quickly with the help of BitTitan.

CHALLENGE

ProServeIT's customer, The Canadian Standards Association, was looking to migrate its mail from a hosted source environment that was fully managed. CSA did not have administrative rights on the source environment. This presented a challenge to the migration process, where typically having full control and administration rights are ideal.

"In approaching the project with the Canadian Standards Association, we were initially concerned about the lack of admin rights for the source environment," said Jaime McMahon, ProServeIT. "From past experience we would have expected this to be a significant obstacle for the project."

SOLUTION

ProServeIT understood that, because of this lack of administrator control, they would need to develop an intelligent workaround for the migration to be a success. ProServeIT researched the options and decided to automate the migration using BitTitan MigrationWiz, as it offered the largest global migration infrastructure in the world and, more important, did not require full control of source environment.

"We were happy to identify BitTitan and its MigrationWiz product to help us make this project a success."

Jaime McMahon
ProServeIT

- Onboarded 2,000 mailboxes to Office 365 in a matter of days
- Project succeeded despite lack of admin rights for the source environment
- Delighted customer with efficient, fast migration experience

RESULTS

Following an assessment and planning phase for CSA, ProServeIT used MigrationWiz to undertake the 2,000-user migration. Following the migration, the customer was happy that the project ran smoothly, in a predictable manner.

Using the web-based interface of MigrationWiz, ProServeIT was able to easily complete all the steps of the migration. The team configured the migration project in MigrationWiz, complete with what, specifically, needed to be migrated, as well as the source and destination access. After scheduling the migration, the team was able to monitor the progress in real-time. MigrationWiz provides an alert if it encounters a problem, and the migration ran as desired.

Satisfied with the migration process for Canadian Standards Association, ProServeIT plans to use BitTitan products for future customers. "The BitTitan solution meant that Canadian Standards Association was able to migrate mail to the cloud, which gave them greater control than before," said McMahon. "We were happy to identify BitTitan and its MigrationWiz product to help us make this project a success."

BitTitan is the cloud services enablement leader, delivering solutions that help partners sell, onboard, and service cloud technology. BitTitan's solutions are cloud-based and save time, money and resources without sacrificing security. Partners have used BitTitan's globally recognized products, including MigrationWiz®, to help more than 75,000 global customers transition millions of employees seamlessly to the cloud. For more information, visit www.BitTitan.com.

